

## **Supermarket and Retail Sector**

- Competition issues in the supermarket and retail sector focussing on firms with market power and conduct that impacts small business or contributes to higher prices for consumers.
- A new priority to address consumer and fairtrading concerns, with a focus on misleading pricing practices including on surcharging.
- The Government has provided a \$30 million funding injection to the ACCC to facilitate investigations and enforcement in this space.

# **Unfair contract terms**

- The ACCC will focus on the perceived imbalance of power between larger business that impose standard form contracts and small businesses and consumers affected by those contracts, highlighting automatic renewals, early termination fee clauses and non-cancellation clauses.
- The ACCC will also be continuing its advocacy for reform on unfair trading practices.



## **Digital economy**

- Competition, product safety, consumer and fair trading issues in the digital economy with a focus on misleading or deceptive advertising within influencer marketing, online reviews, in app-purchases and unsafe consumer products.
- The implementation of a new digital competition regime is imminent.

## **Essential Services**

- Promoting competition in essential services particularly with respect to price, choice and quality of services (with a particular focus on telecommunications, electricity and gas).
- The ACCC's work in the energy and telecommunications space including the **clearance** of the TPG Telecom and Optus network sharing agreements was emphasised.

# **Aviation**

In light of the release of <u>Treasury's</u> **report** into the Aviation sector and the ACCC's own **report** into domestic airline competition in Australia there is an ongoing and significant focus into the aviation sector and the impact of competition on price as well as consumer choice.

### **Financial Services**

A new priority will be added to address perceived misleading surcharging practices and other add-on costs, with a new focus on increasing business compliance with the excessive card payment surcharging prohibition and improving pricing practices.